

Groupcall Xpressions App information for parents

Groupcall Xpressions is a new way for you to view messages from your child's school through an App on your mobile phone or tablet.

It will be available to all parents with children at Borders schools and will make communication between you and the school easier and more effective.

It will be delivered by Groupcall and will work alongside the existing system. Text alerts will be used for any urgent messages, while all others will be sent using the new App or Groupcall email.



What are the benefits?

- The App is completely free of charge to you and can be installed on your mobile phone or tablet. It currently supports both Apple iOS and Android devices. You can also login via a web browser at: <https://xpressions.groupcall.com>
- If you have children in different schools and those schools also use Groupcall Xpressions, you will be able to view information about each of them within the same App.
- The App shows a timeline of messages/ message history from your child/ children's schools and is a convenient way of keeping all your school messages in the one place.
- Messages can include attachments such as school newsletters, saving your school time and money.

How can I start using the App?

Groupcall has set up the system for your school to use. All you need do is:

- Search for Groupcall Xpressions in your App store. It can be downloaded from either the iOS or Android store.
- Once installed, you can login using the email and mobile number stored against your child's school record.
- You can then access the system and receive messages.

Please make sure we have your correct mobile number and email address on our school database to ensure you can access the App.

More information

You can find out more at:

- parents.groupcall.com - a dedicated support website provided by Groupcall to help you get up and running with Xpressions or answer any questions.
- www.scotborders.gov.uk/groupcall